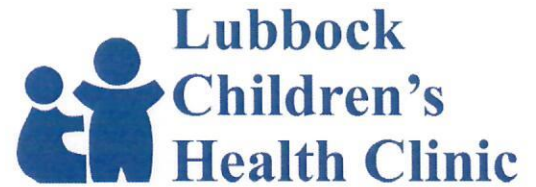


North Clinic:
302 N. University
Lubbock, TX 79405
806-749-3803

East Clinic:
1307 Martin Luther King Blvd
Lubbock, TX 79403
806-749-3800



lchclubbock.org

October 30, 2023

Dear Patients and Families of Lubbock Children's Health Clinic:

I hope this letter finds you all in good health and high spirits. I am writing to inform you that Dr. Claire Cooper has embarked on new career opportunities and will no longer practice at Lubbock Children's Health Clinic, effective November 30, 2023.

We want to express our heartfelt gratitude for the trust and confidence you have placed in Lubbock Children's Health Clinic over the years. We want to assure you that the high standard of care you have come to expect from Lubbock Children's Health Clinic will continue without interruption. Your children's health and well-being remain our top priority, and you can rest assured that you are in capable hands. Dr. Madison, a dedicated and experienced pediatrician, will be stepping into the role of Medical Director. We have the utmost confidence in Dr. Madison's ability to provide exceptional care and to lead our clinic with the same commitment to excellence that you have experienced under my tenure.

In addition, I am pleased to introduce you to two exceptional healthcare providers, Carrie Erwin, FNP, and Roxanne Lloyd, FNP. Both Carrie and Roxanne are highly skilled and compassionate pediatric nurse practitioners who will be working closely with Dr. Madison to ensure the continuity of care that you deserve. They are committed to meeting your children's healthcare needs and providing the same level of personalized attention that you have come to expect.

Your continued trust in Lubbock Children's Health Clinic means the world to us, and we remain dedicated to serving you and your children with the utmost care, compassion, and expertise. If you have any questions or concerns during this transition, please do not hesitate to contact me at 806-749-3800. Your feedback is invaluable to us, and we are here to address any inquiries you may have.

Thank you again for entrusting us with your children's healthcare needs.

A handwritten signature in black ink that reads "Nedra L. Hotchkins".

Nedra L Hotchkins, M.Ed.
Executive Director

